

# Support at Home Services and Fee Schedule from 1 November 2025

The prices listed below are for common services Support at Home Services aimed at supporting you live comfortably and independently at home, but your actual costs will depend on your individual care plan and government funding arrangements.

Call our friendly team 07 3871 3220 for guidance or a personalised quote.

Unless otherwise stated, prices are per hour, with a minimum booking of 30 minutes (pro-rata charge).

## **CLINICAL CARE SERVICES**

These specialised services help you stay healthy and independent.

Service	Mon - Fri 6am-8pm	Evening 8pm-6am	Saturday	Sunday	Public Holiday		
Nursing Services Fees charged by external provider, subject to change	\$175 Inc GST	\$190 Inc GST	\$234 Inc GST	\$262 Inc GST	\$290 Inc GST		
Allied Health and Therapeutic Services Dietetics, exercise physiology, occupational therapy, physiotherapy, podiatry, social work, and speech pathology	Prices will be quoted on an individualised basis.						
Care Management	\$150 per hour						

#### **INDEPENDENCE SERVICES**

These services are to help you with everyday tasks and staying independent.

Service	Mon - Fri 6am-8pm	Evening 8pm-6am	Saturday	Sunday	Public Holiday	
Personal Care Assistance with self-care Assistance with administration of medication Social Support and Community Engagement Individual social support Accompanied activities Digital education and support Respite Care - Individual	\$115	\$126	\$154	\$180	\$220	
Respite Care – Sleepover 8pm – 8am	Mon - Thu	Friday	Saturday	Sunday	Public Holiday	
	\$515	\$580	\$675	\$610	By Negotiation	
Direct Transport	Prices for transport as a service will be set on an individual basis per trip considering the distance and destination.					
Therapeutic Services for Independent Living acupuncturist, chiropractor, remedial massage, art therapy, osteopath	Individually quoted.					

## **Enriching later life**

#### **DAILY LIVING SERVICES**

These services are to support you with activities associated with daily living.

Service	Mon - Fri 6am-8pm	Evening 8pm-6am	Saturday	Sunday	Public Holiday		
Domestic Assistance General house cleaning Laundry Services Shopping Assistance Meals Meal preparation Meal Delivery	\$115	\$126	\$154	\$180	\$220		
Home Maintenance and Repairs Gardening Assistance with home maintenance and repairs	Gardening \$95 - \$140 Inc GST (charged by external provider, subject to change).  Home maintenance – individually quoted.						

<sup>\*</sup>Rates are current from 1 November 2025 and may change with 28 days' notice.

#### **CARE MANAGEMENT**

Each participant's quarterly budget will have 10% designated for their care management services.

Service Delivery Fee for Care management is \$150 per hour, allocated to the Care management fee pool.

Note: Under the Support at Home Program kilometres for staff travel, basic daily fee and package management fee are included in Directo Service fees.

### **PRIVATE SERVICE FEES**

We can offer all the above services to private clients at the same fee as Support at Home Direct service fees. These services are subject to GST except for personal care and in-home respite.

# **HOW MUCH WILL YOU CONTRIBUTE TO YOUR CARE?**

Services Australia will assess your co-contribution to your care based on your income, pension status and the type of services you receive.

#### **WE CAN HELP**

If you need more information, please call our team on **07 3871 3220** or email us at <a href="mailto:admin@jccagedcare.org.au">admin@jccagedcare.org.au</a>. We would love to talk you through the process and explain our price schedule in more detail.